

# VILLAGE OF SARANAC CUSTOMER GUIDE

Please review the following information carefully and keep it for future reference. To change or add services, contact the Village of Saranac office at 616-642-6324.

# **SERVICE INFORMATION**

#### TRASH COLLECTION

Regular Cart Service—Regular trash service is collected weekly and includes a regular cart. The regular cart holds 4-5 30-gallon trash bags and two extra bags are allowed outside the cart each week at no additional charge. A third additional bag may be put out with a Granger bag tag on it. Bag tags can be purchased at the Village office or Saranac Hardware.

**Discounted Senior Cart Service**—Senior trash service is collected weekly and includes a small cart. The small cart holds 2-3 30-gallon trash bags and no additional bags or items outside the cart.

- Available to households with at least one resident 60 years or older
- Participating households must have three or fewer residents

Call the Village at 616-642-6324 to sign up.

### RECYCLING COLLECTION (OPTIONAL)

Recycling collection is available every other week for an additional charge. A Curby Recycler cart is included.

#### **CART PLACEMENT**

How you place your carts is important. Please review and carefully follow the cart placement instructions, which can be found online at www.grangerwasteservices.com/place-cartmatters/ or obtained from the Village office.

#### **HOLIDAYS**

Our offices and operations are closed for the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

If the holiday falls on a weekday, services on and after the holiday will run one day behind for the remainder of the week. If the holiday falls on a weekend, there will be no service delay.

# **GUIDELINES**

## **COLLECTION TIPS**

- You have a collection day, not a collection time. The timing of your pickup may vary due to many factors. To ensure collection, please have your cart at the street the night before your service day.
- Per Village ordinance, trash and recycling carts shall be removed from the front yard no later than 7 p.m. on the day of the scheduled pickup.
- Please bag all trash. Please do not bag recycling.
- Double bag loose waste like kitty litter, animal waste, sawdust, ashes, insulation and packing peanuts.
- Please limit the weight of your carts to 200 pounds or less.
- Please use 30-gallon or smaller trash bags, and limit bag weight to 30 pounds.
- No personal containers of any kind will be serviced.

#### WASTE ACCEPTANCE

To comply with all state rules and regulations and keep you and our associates safe, please follow our waste acceptance guidelines.

Please <u>do not</u> put the following in your trash:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)

A complete and detailed list of WASTE ACCEPTANCE guidelines is available at www.grangerwasteservices. com/waste-acceptance, or scan the QR code below.



OR QR
READER
& SCAN
CODE

OPEN

CAMERA

SCAN ME

cludes car batteries, cam

- Rechargeable batteries (includes car batteries, camera batteries, power tool batteries, cell phone batteries and similar)
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from appliances prior to disposal)
- Empty drums (unless clean and crushed)